

The Consummate *Pro*  

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GOLF & TRAVEL

These Terms and Conditions apply to the reservation (defined below). In order to make a Reservation we expect you (defined below) to read through these Terms and Conditions carefully. If you do not agree to these Terms and Conditions, you may not make a Reservation.

## DEFINITIONS

In these Terms and Conditions, the following words shall have the meaning set opposite:-

|                        |   |
|------------------------|---|
| "Conditions"           | means these Terms and Conditions;   |
| "Deposit"              | means a minimum of £500 or up to 40% (whichever is the greater) of the price per person.  |
| "Itinerary"            | means a personalised schedule produced by us for you, containing a package based on your requirements;  |
| "Package"              | means the pre-arranged combination of at least two of the following components when sold or offered for sale at an inclusive price and which service covers a period of more than 24 hours or includes overnight accommodation:- (a) transport; (b) accommodation; (c) other tourist services not ancillary to transport or accommodation and accounting for a significant proportion of the Package; |
| "Personal Information" | means information provided by you on creating an itinerary or making a reservation to include your name, address, contact details and payment details;  |
| "Price"                | means the total price paid per person for the itinerary;  |
| "Reservation"          | means the securing of the itinerary, when the deposit has been paid within 5 days of receiving your finalised itinerary;  |
| "Service Provider"     | means any other party other than Us, who will provide services for the itinerary including, but not limited to accommodation, transport and golf passes;  |
| "Start Date"           | means the date upon which the Itinerary commences;  |
| "We/Us/Our, Organiser" | means <i>The Consummate Pro Golf &amp; Travel</i> , having its registered address at 14 Shandon Park, Belfast, BT5 6NW;   |
| "You/Your"             | means the person(s) making the reservation.   |

## **TERMS AND CONDITIONS:**

Your contract is with *The Consummate Pro Golf & Travel*, registered office address at 14 Shandon Park, Knock, Belfast, Northern Ireland, BT5 6NW. *The Consummate Pro*, hitherto known as 'the Organizer', adheres to the "EU Package Travel and Linked Travel Arrangements Regulations 2018", hereafter called the (PTR's 2018).

### **1. YOUR CONTRACT**

When you make a booking you guarantee that you have the authority to accept and do accept on behalf of your party these terms and conditions. A contract will exist as soon as the Organizer receives the requested booking deposit. This contract is made on the terms of these booking conditions, which are governed by Northern Irish Law, and the jurisdiction of the Northern Irish Courts.

The tour you have booked with the Organizer is a customized tour for your group and, as such, our procedures and deposit policies may vary from other tour operators. The following information will be required to confirm all aspects of your golfing package.

1. Full name, contact details and mailing address of each member of the group.  
(Please note: some clubs in the British Isles restrict days and times ladies may play).
2. A letter of introduction from each member of the groups home golf club stating their handicap and they are in good standing within the club OR a copy of your GHIN handicap card if you are from the USA. We strongly advise guests to also keep a digital copy of one or both on a mobile device that will travel with you. Failure to do so may result in access being denied at many British and Irish Golf Clubs.
3. Please be aware that there are handicap restrictions at some courses. You will also most likely be asked to produce handicap verification especially if you are playing St. Andrews, Muirfield, Royal Troon, Royal Dornoch and Carnoustie in Scotland as well as Ballybunion, Lahinch, Royal Co. Down and Portmarnock in Ireland.
4. Accurate numbers of who will play each day within the group, as once tee times are arranged and deposits paid, fees may be involved to change or cancel the original reservation.

### **2. BOOKING CONFIRMATION, PRICE, CURRENCY AND DEPOSIT PAYMENTS**

The lead person who makes the booking does so on behalf of all travellers and is responsible for all payments made to the Organizer. When a tour has been finalized and accepted by the lead traveller, the Organizer will require an initial non-refundable booking deposit representing not less than 25% of the total cost per person, this is required to secure your tee times at certain clubs as well as your accommodations. Payment of a deposit confirms that you have read, understand and accept these terms and conditions. For some packages, the deposit may be 40%, and will be notified in advance.

A second and final booking deposit will be required to bring your payment to a total of 100% of the cost of the trip by the date stated in the schedule, that will be no less than 100-days in advance of your arrival in the UK or Ireland. Until then, the total price of the tour is not fully guaranteed. Payment can be made by Visa, MasterCard or American Express, and also by Electronic Fund Transfer / bank wire. *All credit card payments are subject to a 2.75% (VISA & MC; 3% AMEX) transaction fee.*

The Organizer reserves the right to change the package price but only in permitted circumstances. The Organizer can, only as a consequence of the following, change the contracted price of the package: -

- (a). An increase in transport costs due to changes in fuel prices or other power sources
- (b). Changes in taxes or fees on travel services imposed by third parties not involved in the performance of the package i.e. tourist taxes
- (c). Exchange rates and currency fluctuations relevant to the package. You will have been provided with the currency basis at the time of quotation. Fluctuations to this rate by +/- 5% may result in a price change prior to the final payment being made.

If the booking is made within 12 weeks of the date of arrival, The Organizer requires full pre-payment to be made at the time of booking. The lead person responsible for the groups' payment can either forward one credit card to cover the groups' deposits or forward individual credit cards to cover payment. It will be the responsibility of the lead person making the arrangements on behalf of his/her group to make sure a copy of the Organizer's terms and conditions are forwarded to each individual travelling within the group, unless otherwise agreed.

### **3. CANCELLATIONS**

Notification of cancellation must be forwarded to the Organizer by email as soon as possible once it has been determined you will not be travelling.

All deposits payments, a minimum of 25% of your total account, are non-refundable as these will have been used to guarantee tee times, accommodation and transport provision. Therefore, if you cancel more than 100 days prior to the commencement of the package, only the deposit will be lost.

99 – 60 days prior to commencement, 50% of the total cost is non-refundable.

59 – 0 days prior to the commencement of the tour, total tour costs are non-refundable.

Note: If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges and we advise you to check with your travel insurance provider in the first instance.

If there are any services that can be re-sold to other groups, or if the supplier refunds on your booking, we will be happy to refund your payment. However, this cannot be guaranteed, and it is therefore suggested that all travellers are in possession of suitable travel insurance to cover for all eventualities.

#### **4. IF YOU CANCEL YOUR BOOKING**

As group Captain, if, after your deposit has been paid, you wish to change your travel arrangements in any way, for example your chosen departure date or accommodation, we will do our utmost to make these changes for you, but this may not always be possible. Any request for this must be in writing from the lead person/group Captain who made the booking. You may be asked to pay any reasonable costs that we incur in making this alteration. You should be aware that these costs *could* increase the closer to the departure date that changes are made and you should contact us as soon as possible.

The traveller can transfer the package to another individual who satisfies all conditions of the package if we receive reasonable notice, at least 7 days in advance of the date of arrival. However, the transferor and transferee are liable for the cost of any changes and any outstanding balances. The cost of these changes will not exceed the costs incurred by the Organizer, and the Organizer shall provide the transferor with proof of the additional fees, charges or other costs arising from the transfer of the package travel contract.

#### **5. IF WE CANCEL YOUR HOLIDAY**

We reserve the right to cancel your vacation, but if we do you will be offered the choice of a full refund or a holiday of comparable standard. On no account will we cancel your holiday within 8 weeks of departure other than for reasons of *'force majeure'* or in the event that payment is not received by the due date. If the Organizer has any reason to cancel your trip, any monies paid will be refunded including any portion of the deposit payment attributed to a "non-refundable" element of the trip, if and only if,

- (i) those monies can be legitimately recovered from the suppliers in question.
- (ii) where the number of persons who agree to attend the Itinerary is less than the minimum number required and where you are informed of the cancellation, in writing at least 60 days prior to the Start Date;
- (iii) where the itinerary is cancelled by reason of Force Majeure.

#### ***Force Majeure:***

We will not, together with our service providers, be liable for injury, damage, loss, accident, delay, irregularity, changes or inconvenience caused by, but not limited to, the following: any force majeure health risks, reasons of war, threat of war, riots, civil strife, terrorist activity, or expense to personal property due to act or default of any hotel, carrier or any other company or person providing or rendering of the Itinerary.

We will not, together with our service providers, accept responsibility for any sickness, pilferage, labour disputes, machinery breakdown, government restraints, weather conditions, or for any misadventure or casualty or any other causes beyond our control.

#### **6. MEET AND GREET**

A representative of the Organizer or your chauffeur driver/guide who will have a visible sign with your party name clearly displayed on it will meet each tour. You will be given a briefing at the airport, on the coach or in advance of first night hotel stay. While travelling you will also have the back up of our representatives in Belfast, Killarney and Scotland who can provide any help or advice you may require.

## **7. CAR RENTAL, COACH HIRE & CHAUFFEUR DRIVE (see Annex)**

All itineraries include transport from the point of arrival until departure date unless otherwise specified to you. Drivers for self-drive vehicles must have a full driving license and be over 25 years of age for Scotland, England and Ireland. Car/Mini Coach rental rates do not include gasoline/petrol or personal accident insurance but do include Collision Damage Waiver (CDW). Upon delivery/collection of your hired vehicle you will in most cases be asked to leave a credit card deposit to cover a full tank of fuel and in some, a deposit to cover any damage to the vehicle before use. With Coach Hire and Chauffeur Drive, all motoring and drivers expenses (excluding gratuities) are included in the overall price of the tour.

## **8. HOTELS**

It is the policy of the Organizer to only use hotels of a four, and five-star standard. All bookings are based on rooms with a private bath and/or shower at the hotels requested. Should any hotel not be available after your quotation, an alternative of similar standard will be offered where possible. Superior, Deluxe and Suite upgraded rooms are available for a supplementary charge in most hotels subject to inventory. Unauthorised occupancy can lead to the whole party being forced to leave the accommodation immediately. In these circumstances, re-accommodation is at the additional expense of the client. We reserve the right to terminate without compensation the holiday tenancy of any client(s) whose behaviour is causing annoyance or damage to property or persons whether employees, other clients or owners.

## **9. DESCRIPTIONS**

Descriptions contained in our literature, website or made verbally during the booking process are made in good faith and believed to be correct at the time of publication/discussion. The Organizer cannot accept any liability for the unavailability, temporary or permanent, of any facility not under our direct control. We select accommodations, golf courses, activity providers and transport companies that we have personally experienced and vetted. Whilst most of the service providers we work with do not intentionally schedule refurbishments for the peak season (April – October), on occasion this is unavoidable. Where such disruption occurs we will use our best endeavors to inform you prior to your departure. Should such disruption occur however, we cannot be held liable.

We reserve the right to substitute alternative accommodation, golf courses or transport providers of the same or superior standard should this be available and/or become unavoidable. We will do our utmost to remedy any lack of conformity with the contracted services within a reasonable timeframe unless impossible to do so. If we have no alternative but to fundamentally change the characteristics of your package, or increase the package cost by more than 8% we will inform you immediately by email. At that time, you may terminate the contract without paying a termination fee so long as we receive notification from you within 7 days. Whilst we take every care to update imagery on a regular basis, images shown/ provided are purely as a guide only and may differ from reality.

## **10. GOLF COURSE CONDITIONS / TEE TIMES**

The Organizer works with the most prestigious golf courses in the UK & Ireland and therefore it is highly unlikely that you will experience a golf course in a poor or substandard condition during your visit. In the unlikely event that a course, or part thereof is in poor condition, we cannot be held responsible for its actual playing condition whether caused by scheduled or unscheduled maintenance or poor weather conditions. Golf course closures due to inclement weather conditions are entirely at the discretion of the individual club. In the event of a golf course being closed during your vacation we will attempt to source you a refund or a replay at a later date on your behalf, though this again is purely at the discretion of each course and is not guaranteed.

Cancellation of confirmed tee times may incur cancellation charges up to the value of the pre-paid green fee, subject to the cancellation policy of the course involved. Golf Clubs reserve the right to make up matches to 4 balls. Whilst we endeavor to meet requests for specific courses, days and times, these are subject to availability and we cannot guarantee we can meet them. Accordingly, requests are not binding on us. Please note, as golf courses do reserve the right to change tee times and courses, a change to a booked tee time would be considered a minor change and no compensation or re-imburement would be offered for a change in tee time that is outside our control on the day.

## **11. UNUSED SERVICES**

Services included in your tour package, which go unused, are non-refundable. In many cases we must acquire tee times as a package to, in many cases, get access to the more sought after tee times or to help reduce the overall package cost. In circumstances where you are unable to avail of a tee time or a hotel bed night for reason of flight or transport delays, circumstances within your control or through choice, no refund will be given.

## **12. DOCUMENTS**

Tour documents will be sent to you approximately 3 weeks prior to your departure date with all relevant documentation therein. Please Note: for US and Canadian citizens, a current passport is required for travel to the British Isles and Ireland. We recommend that this passport have *at least* 6 months validity before expiry, before you travel.

### **13a. Passport, Visa and immigration requirements**

Your specific passport and visa requirements, and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates relevant to your port of departure and entry. We do not accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements as laid out by the relevant authorities.

All passports, visas and health documentation are your responsibility. If you are refused travel entry into a country because of documentary irregularities the Organizer cannot be held liable.

### **13b. Travel advice**

By travelling with the Organizer you acknowledge that you have visited either [www.state.gov/travel/](http://www.state.gov/travel/) in the USA, [www.fco.gov.uk](http://www.fco.gov.uk) in UK, or [www.dfa.ie/travel/](http://www.dfa.ie/travel/) in Ireland, researched the destination you are travelling to and agree to undertake your travel based on their guidelines and recommended advice.

### **14. TRAVEL INSURANCE**

The Organizer highly recommends that you and your fellow travellers purchase appropriate travel insurance for your vacation that includes appropriate sports cover for golf. Please remember that it is your responsibility to have adequate travel insurance in place should you need to cancel your trip for any reason. The Organizer is not liable for loss, damage or theft of luggage or personal belongings, or for injury, accident or illness that may prevent you from travelling. Therefore, please ensure you have adequate insurance cover in place before leaving home for such eventualities. If, however a traveler gets into difficulties during our package, The Organizer will assist, to the best of our abilities where appropriate, on aspects of health services, local authorities and consular assistance, distance communications and alternative travel arrangements if required.

### **15. EXCURSIONS**

Excursions or other tours that you may choose to book or pay for yourself whilst you are on your golf vacation with us, will not be considered part of the package provided and as such we can take no responsibility for them.

### **16. CADDIES**

Links golf is best experienced by walking and so the use of caddies is strongly recommended by the Organizer. Please advise us, upon booking, if caddies are required. All requests for caddies are just that, requests, and should not be considered a “guarantee”. Caddie fees are to be paid by the client directly to the caddie or caddy master on the day of play and such transactions are not the responsibility of the Organizer or its service providers. Please note that caddies are NOT employed by the golf clubs and it is the caddies responsibility alone to arrive at the allotted time and as such no responsibility is accepted by the Organizer for any no-shows. Whilst it is true that caddies are widely available at most visitor clubs, demand may be such that the entire caddie pool may be reserved on your day of play, hence why it is vitally important to book your caddies well in advance.

### **17. INSOLVENCY**



**TRAVEL REGULATION INSOLVENCY PROTECTION**

The Organizer is a company committed to customer satisfaction and consumer financial protection. We are therefore pleased to announce that, at no extra cost to you, and in accordance with " The (EU) Package Travel and Linked Travel Arrangements Regulations 2018" all passengers booking with The Consummate Pro are fully insured for the initial deposit, and subsequently the balance of monies paid as detailed in your booking confirmation form. The policy will also include repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of The Consummate Pro. This insurance has been arranged by Towergate Chapman Stevens through Zurich Insurance PLC.

### **Claims**

In the unlikely event of Insolvency, you must Inform Towergate Chapman Stevens immediately on +44 (0) 1932 334140 or by email at [tcs@towergate.co.uk](mailto:tcs@towergate.co.uk) . Please ensure you retain the booking confirmation as evidence of cover and value.

Policy exclusions: This policy will not cover any monies paid for Travel Insurance or any claim relating to Air Flights. If you have booked flights as part of your travel, you should ensure that the company with which you booked the flights has the appropriate CAA/ATOL bonds in place.

### **18. DISCLAIMER**

The Organizer is a registered Golf Tour Operator with the International Association of Golf Tour Operators (IAGTO) and complies with its Code of Conduct. We act as an agent in making arrangements for golf course tee times, hotel accommodation, sightseeing tours and transportation or any other services in connection with the itineraries of individual tour members, who by acceptance thereof, acknowledge that we and/or its agents and suppliers shall comply with the 2018 EU Package Travel and Linked Travel Arrangements Regulations.

Furthermore, the Organizer and or its agents accept no responsibility for any sickness, pilferage, labor disputes, machinery breakdown, government restraints, weather conditions, defaults in any vehicle of transportation or any misadventure or casualty or any other causes beyond their control. We reserve the right to cancel, change or substitute any service under the terms above, and to decline to accept or retain tour members at any time for any reason including insufficient numbers of participants.

The traveller, by engaging us and making a deposit and/or full payment for the package arrangement specified, acknowledges the position of the Organizer as stipulated by the foregoing and agrees to hold the Organizer blameless in making arrangements on his/her behalf, provided same should be made through generally accepted suppliers at the time of engagement, and further agrees that the restitution of damages, if any are claimed, shall be sought directly from the suppliers in the first instance. This does not detract from the terms and conditions as laid out above. The client also agrees to the terms and conditions of the tour and services set forth by the individual service providers which can be provided upon request. Rates are subject to change as detailed above. Payment of deposit or full payment shall constitute consent of all provisions stated herein. Due to the nature of British and Irish weather, it is not possible to return green fee payments from golf clubs if courses are affected by adverse weather

conditions. If, however, any refunds are to be made, this will be at the discretion of the golf club.

## **19. LIABILITY**

The Organizer is liable to you for the proper performance of the obligations contained in the itinerary, and conditions irrespective of whether such obligations are to be performed by us or another service provider. However, this shall not affect any remedy or right of action which we have against those service providers.

The Organizer are liable to you for any damage caused to you by the failure to perform or improper performance of any of our obligations under the itinerary or conditions except where failure or improper performance is attributable to (a) you; (b) a third party unconnected with the itinerary, which are unforeseeable or unavoidable; or (c) unusual and unforeseeable circumstances being beyond our control, the consequence of which could not have been avoided, foreseen or forestalled, even if all due care had been exercised.

Any liability arising from the non-performance or improper performance of the Itinerary and/or conditions, except that of Personal Injury or Death, will be limited to £1,000,000.

In the event you feel that any of the package is not being supplied in accordance with the itinerary or conditions you must, at your earliest opportunity, communicate this failure in writing to us at the above address.

## **20. BANKING INFORMATION**

|                            |   |
|----------------------------|---|
| <b>Bank: Account Name:</b> | <b>Barclays Bank<br/>Tom Cotter</b>                                   |
| <b>Account:</b>            | <b>53973301</b>   |
| <b>Sort Code:</b>          | <b>20-62-27</b>   |
| <b>IBAN:</b>               | <b>GB06 BARC 2062 2753 9733 01</b>                                    |
| <b>SWIFT BIC:</b>          | <b>BARC GB 22</b>   |
| <b>Bank Address:</b>       | <b>17 Castle Place,<br/>Belfast,<br/>BT1 1EL<br/>Northern Ireland</b> |

## **21. CREDIT CARD PAYMENTS**

We accept Mastercard, VISA and American Express for payment. A credit card processing fee (2.75% VISA and MC and 3% AMEX) will apply to all payments.

**22. ASSIGNATION**

These Conditions shall be binding upon the parties and shall not be capable of novation, assignation or other transfer by You without the prior written consent from Us, which consent should not be unreasonably conditioned, withheld or delayed; provided that in all cases of assignation the assignee effectively undertakes to perform all the obligations of the assignor as though the assignee had been an original party hereto.

**23. GOVERNING LAW**

These Conditions shall be governed by and construed in accordance with the law of Northern Ireland. Each party irrevocably agree to submit to the exclusive jurisdiction of the Northern Irish courts over any claim or matter arising under or in connection with these Conditions or the legal relationship established by these Conditions.

**24. DECLARATION**

I, the undersigned, hereby acknowledge that I have read, understood and agree to the content of this document. Please read them carefully as they set out our respective rights and obligations. By signing this document, we assume that you have had the opportunity to read, and have read the terms and conditions associated with your golf vacation, and agree to them. In these booking conditions 'we', 'us', and 'our' means, depending on the context, The Consummate Pro Golf & Travel . 'You' and 'your' means all persons named on the document (including anyone who is added or substituted at a later stage) or any of them as the context requires.

**CLIENT**

**THE CONSUMMATE PRO**

**NAME (Print):**

**NAME (Print):**

**SIGNATURE:**

**SIGNATURE:**

**DATE: (dd/mm/yy)**

**DATE: (dd/mm/yy)**

## **Annex**

### **CAR RENTAL INFORMATION (IF INCLUDED)**

#### **Conditions for SCOTLAND/ENGLAND/WALES RENTALS**

##### **HERTZ CAR RENTAL**

Drivers must have held a valid drivers' licence (if you hold a UK licence please bring both the paper copy and the photographic identification card) for 1 year and be over 23 years of age. For some vehicle types this age limit is 30 years of age. A young driver charge may apply to bookings for drivers aged under 25 years of age. Maximum in Northern Ireland is 79 years up to and not including 80<sup>th</sup> birthday. Additional drivers are charged at £10.83 per day. The daily rate includes unlimited mileage, theft protection, vehicle licence fee, location service fee and VAT, collision damage waiver (CDW does not cover lost or broken keys, tyres or contamination of fuel) and third party liability. Fuel options, personal accident insurance, delivery & collections, out of hours charges are not included in the daily rate. Baby seats are available on request at a cost of £10.00 per day per hire with a maximum charge of £70.00, and booster seats are £4.17 per day per hire with a maximum charge of £29.17.

**TRAVELLING ABROAD FEE** (inclusive of Northern Ireland & the Republic of Ireland) If You wish to take the rental vehicle to Northern Ireland & the Republic of Ireland from the UK You must pay a "Travelling Abroad Fee" in advance, which includes RAC Cover to pay for any breakdown costs whilst overseas and a VE103B certificate which is mandatory for driving overseas in Hertz Rental Vehicles. Daily cost for the Travelling Abroad Fee are available from Us. Please note, there are some countries which vehicles will not be permitted under any circumstances. We can provide you with details of these countries if required.

##### **ENTERPRISE RENT A CAR**

Drivers must have a full valid national drivers' licence (if you hold a UK licence please bring both the paper copy and the photographic identification card. UK bases drivers must have held a full UK driving licence for a minimum of 1 year. All drivers must be 25 years of age or older. Drivers aged 25– 29 years can rent all vehicles except full size MPVs, premiums and 4x4s.

Through the Gold Package, the daily rate includes unlimited mileage, damage waiver (damage waiver does not include lost or broken keys, tyre damage and any glass damage), excess protection and third party liability for two drivers. The excess ranges from £100.00 to £500.00 depending on the vehicle type. The additional driver must meet all the rental requirements detailed above and sign the rental agreement with the primary renter. The additional driver can only be added to the contract at the pick up location.

Child seats are available on request at a cost of £9.00 per day per hire or a cost of £35.00 for a one way rental. A charge of £130.00 plus tax will be made if the baby seat is not returned. All these will be available/payable at the rental desk on pick up. All damage claims and thefts must be reported in accordance with the terms and conditions. All unused portions of the hire will be non-refundable.

**CROSS BORDER POLICY FEE** (inclusive of Northern Ireland & Republic of Ireland) If you wish to take the rental vehicle to Northern Ireland or the Republic of Ireland from the UK you must pay a "Cross Border Policy Fee" of £125.00 in advance.

If vehicles are collected and returned to a different location, there will be an additional charge of up to £150.00. This has not been included and will be charged direct by Enterprise unless otherwise stated in your quotation.

**Conditions for SOUTHERN IRELAND:**

Drivers must have held a valid drivers' licence for 1 year (if You hold a UK licence please bring both the paper copy and the photographic identification card) and be over 30 years of age. Drivers over the age of 75 years must drive on a regular basis, provide a letter from a doctor to state good health in the past 12 months, and also a letter from their insurance company is required to state that no accidents have occurred in the past 5 years. Please note provisional/learner drivers or seriously endorsed licence holders are not eligible to rent a car (e.g. drink driving disqualification). The daily rate includes unlimited mileage, super collision damage waiver, super theft protection, 3<sup>rd</sup> party insurance & local taxes and location service charges. Fuel options, personal accident insurance, delivery & collections/out of hours charges additional driver charge of €10.00 per day, per driver including tax, are not included in the daily rate. All these will be available/payable at the rental desk on pick up. Baby seats are available on request, at a cost of €40 per day per hire and booster seats at the rate of €15.00 per day per hire. A charge of €100 plus tax will be made if the baby/booster seat is not returned. All damage claims must be reported in accordance with the terms and conditions. One Way Rentals are free of charge between Dublin, Cork & Shannon Airports, all other locations will incur charge (for rentals of less than 3 days). All unused portions of the hire are non-refundable.

**Conditions for NORTHERN IRELAND:**

All conditions same as Southern Ireland except: Location Service charge is £23.00 per rental. One way rentals are free of charge between Belfast City & Belfast International Airports, all other locations will incur a charge. All unused portions of the hire are non-refundable.